

GENERAL PRACTITIONERS

Dr. Kien Cao-Xuan

MBBS FRACGP

UNSW Kensington Sydney

Dr. Cao-Xuan has been working in general practice since 1992.

Special interests: emergency medicine, mens health

Languages other than English: Vietnamese

Dr. Angela Georgopoulos

MBBS, BSc (Hons), FRACGP

UNSW

Dr. Georgopoulos has been a GP since 1994.

Special interests: womens health.

Languages other than English: Greek

Dr. Mandy Chuang

MBBS, FRACGP

UNSW

Dr. Chuang joined us in 2006.

Special interests: kids health.

Languages other than English: Mandarin Chinese

Located in City of Randwick in Eastern Sydney suburbs, this small group practice of general practitioners has been established since 2001.

We provide medical services for the individuals and families in general community in Randwick and surrounding suburbs.

SURGERY HOURS

MON-THU	8AM	6PM
FRI	8AM	3PM
SAT	9AM	12PM
SUN & PUBLIC HOLIDAYS	CLOSED	

SERVICES

Home visits	Check ups
Health Plan	Papsmeas
ECG	Pregnancy test
Spirometry	Counselling
Health Monitoring	Wound care
(asthma, diabetes, hypertension)	Minor injuries
Family Planning	Minor surgeries
Children immunisation	Acupuncture
Travel vaccination	Mens health
Antenatal shared care	Womens health
Specialist referrals	Childrens health

AFTER HOURS SERVICES

National Home Doctor Service

13SICK or 137425

EMERGENCY NUMBERS

AMBULANCE	000
RANDWICK POLICE	9697 1099
LIFELINE	13 11 14
ACUTE CARE TEAM	9382 2497

AVOCA STREET MEDICAL CENTRE



130 Avoca Street
Randwick NSW 2031

Tel: 02 9399 3335

Fax: 02 9399 9778

For further information please visit our website

avocastreet.com

CONSULTATIONS

SURGERY HOURS

MON-THU	8AM	6PM
FRI	8AM	3PM
SAT	9AM	12PM

SUN & PUBLIC HOLIDAYS CLOSED

Please call 02 9399 3335 to see when your doctor of choice is on duty. You may wish to book an appointment. We try to provide services to all patients, "first-come first serviced" for non-appointments - with exception of urgent emergency cases.

Doctor's roster is available online at
avocastreet.com

FEES AND BILLINGS

**Please ask our reception about
criteria for bulk-billing**

We will continue to bulk bill some of our regular patients with valid medicare numbers.

From March 1 2011 bulk-billing will not be available to new patients. Full consultation fees (from \$60.00) will apply - payable by cash or EFTPOS.

PLEASE NOTE:

**We do not provide certificates or reports for
work compensation or any third party claims.**

MEDICAL RECORDS

Your medical record is a confidential document. It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorized members of staff.

This practice uses computer-based medical record filing system. If you need to transfer your health records to another medical practice please inform reception.

TELEPHONE CALLS & HOME VISITS

The receptionist will take all phone calls and leave messages for the doctor.

Only in special situations will the call be put through to the doctor.

Regular patients who have problem getting to the surgery may call and request a home visit from the doctor.

RECALL SYSTEMS

From time to time, recalls and reminders are sent to our regular patients. If you do not wish to be enrolled in such recall system, please inform us.

YOUR RIGHTS

Improving level of service is our top priority. If you have a problem with our service we would like to hear about it.

Please discuss your issues with our receptionists or doctors directly or write to us or use our suggestion box. We take your concerns, suggestions and complaints seriously.

You may also lodge your complaint through

Health Care Complaints Commission
Locked Bag 18
Strawberry Hills 2012
Tel: 02 9219 7444
Free call: 1800 043 159

Australian Health Practitioner Regulation Agency
GPO Box 9958
IN YOUR CAPITAL CITY
Tel: 1300 419 495 and ask to speak to a
Notifications Officer.



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T: 02 9399 3335 F: 02 9399 9778
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