

GENERAL PRACTITIONERS

Dr. Kien Cao-Xuan

MBBS FRACGP

Graduated from UNSW Kensington Sydney, Dr. Cao-Xuan has been working in general practice since 1992. Special interests: family medicine, men's health
Languages other than English: Vietnamese

Dr. Angela Georgopoulos

MBBS, BSc (Hons), FRACGP

Also from UNSW,
Dr. Georgopoulos has been a GP since 1994. Special interests: women's health
Languages other than English: Greek

Dr. Mandy Chuang

M.B.B.S., B.Sc., Dip (Paeds), FRACGP

Another from UNSW,
Dr. Chuang joined us in 2006. Special interests: kids' health
Languages other than English: Mandarin Chinese

Dr Priscilla Wong

MBBS, FRACGP, Dip Paed, Dip Derm (Distinction), Cert Mental Health (Distinction)

Special Interests: women's health, geriatric medicine
Languages other than English: Cantonese Chinese

The practice has been serving the Randwick community since 2003. We are a small group of general practitioners who have developed long term relationships with our patients, and are committed to providing quality and affordable medical care.

Our friendly front desk team are ready to help with all of your inquiries

SURGERY HOURS

MONDAY – THURSDAY 8AM – 6PM
FRIDAY 8AM – 3PM
SATURDAY 9AM – 12PM
SUNDAY & PUBLIC HOLIDAYS CLOSED

Tel: 02 9399 3335

SERVICES

Home visits
Health Care Plans (diabetes, chronic illnesses)
ECG & Spirometry
Health Monitoring (asthma, diabetes, hypertension)
Counselling
Mental Health Care Plans
Wound care
Minor surgeries

Womens health
Antenatal shared care
Check ups
Cervical smears
Pregnancy test
Family Planning
Travel Vaccination
Mens health
Childrens health
Childhood Immunisation

FEES AND BILLINGS

From 01 May 2018 the following fee for consultation will be applied

Consultation	Fee	Rebate	Cost out of pocket
Level B	\$60.00	\$37.60	\$22.40
Level C	\$95.00	\$72.80	\$22.20
Level D	\$140.00	\$107.15	\$32.85

We accept cash, CREDIT CARD or EFTPOS payment.
More details on our fees are available online at

avocastreet.com

AFTER HOURS SERVICES

13 74 25

AVOCA STREET MEDICAL CENTER

INFORMATION FOR PATIENTS

130 Avoca Street
Randwick NSW 2031

Tel: 02 9399 3335

Fax : 02 9399 9778



For further information please visit our website

avocastreet.com

CONSULTATIONS

We offer both an appointment and walk-in service.

Dr Kien has limited appointments and will see all walk-in patients. Drs Mandy and Angela offer both appointments and walk-ins. Dr Priscilla sees patients by appointment only.

Emergencies will always be seen as a priority.

Please call 02 93993335 to see when your doctor of choice is available.

The roster is also available at avocastreet.com and requests for appointments can be made online.

PLEASE NOTE:

We do not provide certificates or reports for work compensation or any third party claims.

REQUESTS FOR SCRIPTS AND REFERRALS

Patients must attend for scripts and referral letters as this allows appropriate medical checks and accurate information to be given. On special occasions (such as attendance in the past month with recent relevant medical check), a script or referral may be requested without consultation. Fees will apply.

RESULTS & REPORTS

We request that patients attend to discuss results with their treating doctor. This allows direct and accurate communication of medical information and a proper treatment plan to be made.

MEDICAL RECORDS

Your medical record is a confidential document. It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorized members of staff.

This practice uses computer-based medical record filing system. If you need to transfer your health records to another medical practice please inform our reception.

TELEPHONE CALLS & HOME VISITS

Regular patients who have difficulty attending the surgery can call and request a home visit. Fees may apply. During the day, our reception staff will take phone calls and leave a message for the doctor to contact you at a later time. We aim to avoid disturbing individual patient consultations, so only on special occasions are calls put directly through to the doctor.

RECALL SYSTEMS

From time to time, recalls and reminders are sent to our regular patients. If you do not wish to be enrolled in such recall system, please inform us.

AFTER HOURS SERVICES

For after hours services please call our deputising team

13 74 25

YOUR RIGHTS

Improving our level of service is a priority.

We welcome any suggestions and invite you to discuss with our receptions or doctors directly, or write to us via our suggestion box or feedback page.

We take your concerns, suggestions and complaints seriously.

There is a feedback page on our website:

avocastreet.com/feedback

The following organisations are also available to lodge any complaints:

Health Care Complaints Commission

Locked Bag 18
Strawberry Hills 2012
Tel: 02 9219 7444
Free call: 1800 043 159

Australian Health Practitioner Regulation Agency

GPO Box 9958
IN YOUR CAPITAL CITY
Tel: 1300 419 495 (ask for Notifications Officer)